



To our customers,

Since the acquisition of the Stryker **STIC Intra-Compartmental Pressure Monitor system** last year, the team at C2Dx has been committed to providing the very best service to our customers treating Acute and Chronic Compartment Syndrome. To that end, we have taken steps to address critical issues to support the constant flow of products as well as the health and safety of our team members. Below, we have outlined those critical areas and current status:

- **Customer Service.** Customer Service is fully staffed and available for your call between the hours of 8 am and 6 pm EDT. +1.888.902.2239
- **Production and supply status.** The STIC Intra-compartmental Pressure Monitor system is in stock and in full production. We do not anticipate significant changes in throughput or supply continuity.
- **Awareness and compliance.** We are monitoring and implementing all local, state, and federal guidelines regarding plant operations, personal hygiene, cleaning, and other environmental procedures. In addition, we are continually reviewing guidance information provided by the World Health Organization (WHO) and Centers for Disease Control (CDC).
- **Work from home.** As part of our response plan, all personnel that can work from home will do so until further notice.
- **Entering C2Dx, Inc. facilities.** Visitors are currently not allowed, and we are considering screening processes for all associates entering our facilities.
- **Travel and meetings.** All travel and in-person meetings are canceled at this time. Meetings will be held virtually until further notice. This includes product in-services and training. Our team is eager to help in any way possible.

We thank you for your business and continued support. Should there be a change in this status, we will communicate it as soon as possible. As always, please reach out if we can provide any assistance during this challenging time. We remain committed to serving you and your patients into the future.

Sincerely,

Kevin McLeod
Chief Executive Officer
888.902.2239
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